

# Vision

*Telmar Network Technology*

*provides reliable,*

*high-quality, and*

*cost-effective*

*solutions for*

*network maintenance,*

*expansion and*

*asset management.*

# Commitment to Quality

The true measure of quality at Telmar is customer satisfaction. Because customer satisfaction and the quality of the services we provide are, and will continue to be the keys to our competitiveness, we must understand and use our Quality Management Systems to do a good job, the first time, every time.

# Mission Vision & Values



**Corporate Headquarters**

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# Our Mission

*Telmar Network Technology*

*will be the world's best provider*

*of network products and*

*services, delivering a mix of*

*economical and creative*

*programs for:*

- *Product Procurement*
- *Multi-Vendor Repair*
- *Extended Life Manufacturing*
- *Reconfiguration and  
Asset Management*

*to the communications industry.*

# Core Values

## **Our work is guided by a common set of Values**

Making customers the focus of everything we do.

Fostering an entrepreneurial environment that empowers employees to make decisions and take appropriate risks on behalf of the company.

Creating a climate that fosters teamwork and cooperation guided by "mutual respect" throughout our corporation.

Recognizing our employees as individuals, treating them with respect and rewarding them for their contributions to our success.

Utilizing our quality process to continuously improve our effectiveness and to ensure the quality of our products and services are unmatched by our competitors.

Allowing integrity and honesty to guide every aspect of our work, especially our relationships and communications with our customers.

Acknowledging our multi-faceted responsibility to our customers, investors, and communities and to balance the needs of all, while earning an above average profitability.

# Our Future

## **We look forward to our future when:**

Customers seek us out due to the quality of our products and services, and value that we produce.

Our company is used as a model for others to emulate in employee empowerment, teamwork and employee satisfaction.

Competitors use our company as the benchmark for performance because of our progress in business processes and quality year after year.

Our employees feel they are important members on the winning team with great opportunities for personal growth.

Our customers, employees, shareholders and the community admire our standard of honesty and integrity.